



MaineCare Services

An Office of the
Department of Health and Human Services

Department of Health and Human Services
MaineCare Services
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John E. Baldacci, Governor

Brenda M. Harvey, Commissioner

To: MaineCare Member
From: Anthony Marple, Director, MaineCare Services
Date: July 30, 2010

You recently received a "Reduction of MaineCare Services Notice" from us. We are sending this letter to explain what these changes may mean to you. This letter is being sent to all MaineCare members. Certain changes will not apply to you.

Many changes have to do with how providers will bill for services which we are legally obligated to share with you.

Your provider will be able to answer questions about what Section covers your services and if your services will change in any way. If you still have questions, please contact Member Services at 1-800-977-6740. The TTY number is: 1-800-977-6741.

Section 12: Consumer Directed Attendant Services

Skills Training is now limited to 14.25 hours per year. Care Coordination Services (previously known as case management) is now limited to 18 hours per year.

Section 13: Targeted Case Management

If your care is managed under the Long Term Care or HIV waiver, you can only receive services from case managers in those programs.

Section 19: Home & Community-Based Benefits for the Elderly and Adults with Disabilities, Section 96: Private Duty Nursing and Personal Care Services for ages 21 and over

Your services will not change when the new billing system starts, but providers will bill differently.

Care Coordination Services will continue to be provided and your service plan will not be changed. There are different limits in the new rules that you should discuss with your provider.

Section 22: Home and Community Benefits for the Physically Disabled

Care Coordination will be referred to as Supports Brokerage and is limited to 18 hours each year. Skills Training is limited to 14.25 hours each year.

Section 41: Day Treatment Services

These services will be available to eligible members under a different section of MaineCare.

Section 65: Behavioral Health

Changes that apply only to youth

For outpatient therapy to continue past 18 hours of service per year, therapy must be medically necessary for an ongoing mental health condition. The member and his or her family must also be participating in treatment to the greatest degree possible.

In addition, the member must either be progressing toward his or her treatment goals or there must be a good plan in place to overcome any barriers that are preventing progress.

Changes that apply to adults and youth

Prior approval will be required to receive individual outpatient therapy for more than 18 hours per year. This does not affect group or substance use services. Your provider will assist you in getting the prior approval if needed.

Please remember that all changes (except Section 65) will be in effect starting September 1, 2010, when the new MaineCare claims system, MIHMS, begins. Changes to Section 65, Behavioral Health, were effective on July 1, 2010.

The original notice you received in July can be found at:

http://maine.gov/dhhs/oms/member_index.html

You can also find MaineCare rules at:

http://www.maine.gov/dhhs/oms/rules/provider_rules_policies.html.